

2019 Customer Rates.

valid from: 01.05.2019

Overarching	Rate	Details
Registration		
- Registration fee per customer number	€ 750.00	per year and per customer number, calculated in March for that particular calendar year

Buyer's card		
- Extra and replacement card	€ 10.00	per card, single payment

Advertising fee (generic advertising)		
Turnover scale from €0 to €400,000	0,19%	of sales (auction and Clock Service)
Turnover scale from €400,001 to €800,000	0,12%	of sales (auction and Clock Service)
Turnover scale €800,000 and above	0,06%	of sales (auction and Clock Service)
In the current year 0.19% is being applied to all customers. At the start of the next year, a refund will be made in line with the above-mentioned turnover brackets. The turnover of multiple customer numbers held by one company, as well as the turnover of companies that form a single tax / organisational entity (holding), will be combined for this calculation.		

Auction	Rate	Details
Auction service levy		
Box lessee	0.15%	of sales
- at least	€ 12.00	per purchasing day and card number
Not a box lessee	0.60%	of sales
- at least	€ 22.00	per purchasing day and card number

Auction transaction fees		
Auction trolley (partial/full)	€ 0.55	per transaction

Auction layer levy		
Full CC	€ 0.55	per transaction
Partial CC*	€ 1.70	per layer
* The customer who buys the majority of layers in a container pays the storage layer fee once only and receives the container each time. All other storage layers are charged each time at the single storage layer fee.		

Other services		
Remote Buying (connection fees, software - maintenance)	€ 1,500.00	per year and per connection*
* Charged only in case of a net turnover of less than € 100.000,- at Veiling Rhein-Maas in the previous year. Charged in May for the current calendar year.		
Web clocks subscription	€ 20.00	per month

Clock Service	Rate	Details
Service fee Clock Service by customer number		
Turnover scale Clock Service from €0 to €100,000	1.50%	of sales
Turnover scale Clock Service from €100,001 to €200,000	1.25%	of sales
Turnover scale Clock Service from €200,001 to €300,000	0.50%	of sales
Turnover scale Clock Service from €300,001 to €2,500,000	0.30%	of sales
Turnover scale Clock Service €2,500,000 and above	0.10%	of sales
During the running year, 1.50% will be consistently charged. At the start of the subsequent year, repayment per customer number will start in line with the above-mentioned turnover scales.		

Clock Service transaction fees		
Cut flowers	€ 0.35	per transaction
Pot Plants	€ 0.25	per transaction

Logistical services	Rate	Details
Priority loading at docks		
Annual statement	€ 520.00	per year and on one auction day per week*
* Refund from € 250.000,- in annual turnover per customer number.	0.1%	per year, max. to the amount of the sum paid
Daily statement/Daily customers	€ 15.00	per day
Dock sharing	€ 0.00	free

Priority loading internal loading		
Annual statement for large site	€ 520.00	per year and on one auction day per week*
Annual statement for small site	€ 260.00	per year and on one auction day per week*
* Refund from € 250,000 in annual turnover per customer number.	0.1%	per year, max. to the amount of the sum paid
Daily statement/Daily customers large site	€ 15.00	per day
Daily statement/Daily customers small site	€ 10.00	per day
Internal loading without priority loading	€ 0.00	free

Packaging		
Deposit and use of multi-use packaging	according to separate price list	
Sale price of single-use packaging	according to separate price list	
Handling fees for unstacked CC upon submission of more than 3 CC		
- base	€ 0.80	per base
- shelves/planks	€ 0.30	per shelf/plank
Handling fees for receipt of packaging	€ 1.00	per occurrence
Packaging on auction trolley pick up service	€ 2.00	per trolley (at least € 6.00 per collection)
CC Container pick up service	€ 2.00	per CC depot (at least € 8.00 per collection)
Washing foreign packaging	€ 0.10	per unit

ECO Park		
Removal of waste foil incl. plastic pots packaged in Veiling Rhein-Maas foil bags or in rented waste containers/boxes	€ 0.00	free
Removal of water pallets individually delivered or delivered in rented waste containers/boxes	€ 0.00	free
Removal of waste paper and cardboard individually delivered or delivered in rented waste containers/boxes	€ 0.00	free
Removal of cut flower and pot plant compost waste (without packaging materials/pots)		
- in Veiling Rhein-Maas foil bag	€ 2.50	per foil bag (€ 34.00 per container/box)
Removal of unsorted waste/residual waste		
- in Veiling Rhein-Maas foil bag	€ 5.50	per foil bag (€ 69.00 per container/box)
Veiling Rhein-Maas foil bags, minimum of 25 units	€ 0.66	per unit
Handling fees for CCs with loose waste delivered to the CC Depot (only applies to water pallets, foil waste, plastic pots)	€ 5.00	per CC, removal fees will be charged extra
Removal of rented waste containers/boxes (from customer's box)	€ 3.50	per container/box, removal fees will be charged extra
Rental of waste container/box (1 type of waste per box only)	€ 9.00	monthly, excl. packaging fees
Contractual fine for company waste according to the regulations		
1st infringement	€ 100.00	per incident
2nd infringement	€ 200.00	per incident
3rd infringement	€ 300.00	per incident
4th infringement and further infringements	€ 300.00	per incident

Service Center	according to separate price list	
Auction trolley rental	Royal FloraHolland rates	
CC Container rental	Royal FloraHolland or Landgard rates	

Digital, financial or other services	Rate	Details
Electronic services		
Auction EKT message	€ 0.035	per transaction
DESADV Clock Service (comparable with EKT message)	€ 0.031	per transaction
Intrastat subscription	€ 50.00	per year

Invoices and card payments		
Costs of sending invoices by mail	€ 1.60	per invoice
Reprint invoices	€ 1.00	per invoice
Resend invoices by email	€ 0.00	free
Payment using SEPA direct debit (B2B)	€ 0.00	free
Credit card (MasterCard, Visa)	3.00%	of total payable amount
Payment with foreign bank card (Maestro)	1.18%	of total payable amount
Payment with german bank card (EC-Cash)	0.25%	of total payable amount
If necessary, additional fees charged by banks and financial service providers for alternative payment methods will be passed on.		

Telephony		
Costs of an ISDN connection in a box	€ 100.00	once
Basic costs of an analogue telephone/fax connection, applies to headset telephony at buyer's desks also	€ 10.00	monthly
Basic costs of an ISDN connection	€ 15.00	monthly
Telephone rental	€ 3.00	monthly
Wireless telephone rental	€ 4.00	monthly

Miscellaneous		
Locker for headset or the like		
- Administration fee	€ 15.00	one-off
- Deposit	€ 30.00	per key

All rates are net prices excl. the statutory VAT rate.