

CUSTOMER RATES 2026

Overarching	Rate	Explanation
Overarching		
Registration fee per customer number	€ 765.00	per year and customer number, calculated in March for that particular calendar year
Customer's card		
Extra and replacement card	€ 10.00	per card, single payment

Auction	Rate	Explanation
Auction service levy		
Box lessee	0,17 %	of sales
- at least	€ 18.00	per purchasing day and card number
Not a box lessee	0,70 %	of sales
- at least	€ 33.00	per purchasing day and card number
Auction transaction fees auction trolley		
1 sales unit per transaction	€ 1.01	per transaction
2 sales units per transaction	€ 0.93	per transaction
3-5 sales units per transaction	€ 0.74	per transaction
More than 5 sales units per transaction	€ 0.62	per transaction
whole stacking trolley	€ 0.00	free
Auction layer levy CC-container		
CC-container full	€ 1.13	per CC-container
CC-container partial		
1 layer per transaction	€ 2.80	per layer
2 layers per transaction	€ 2.49	per layer
3 layers per transaction	€ 2.10	per layer
from 4 layers per transaction	€ 1.13	per layer
allocated CC-container	€ 1.13	per transaction
Other services		
Remote Buying (connection fees, software-maintenance)	€ 130.00	per month for 2 connections*
Remote Buying for every additional connection	€ 26.00	per month**

* Free of charge in case of a net turnover of at least € 100.000 at Veiling Rhein-Maas in the previous year.

** Charge for every further access, in case an additional turnover of € 100.000 was not reached per additional connection in the previous year.

Clock Service	Rate	Explanation
Service fee Clock Service by customer number		
Turnover scale Clock Service from € 0 to € 100.000	1,50 %	of sales
Turnover scale Clock Service from € 100.001 to € 200.000	1,25 %	of sales
Turnover scale Clock Service from € 200.001 to € 300.000	0,50 %	of sales
Turnover scale Clock Service from € 300.001 to € 2,500.000	0,30 %	of sales
Turnover scale Clock Service € 2,500.000 and above	0,10 %	of sales

During the running year, 1.50% will be consistently charged. At the start of the subsequent year, repayment per customer number will start in line with the above-mentioned turnover scales.

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Clock Service transaction fees		
Cut flowers	€ 0.35	per transaction
Potted plants	€ 0.25	per transaction

Logistical services	Rate	Explanation
Delivery		
Storage of unannounced goods	€ 7.50	per load carrier (€10,00 in April and May)
Priority loading at docks		
Annual statement	€ 622.00	per year and on one auction day per week *
* Refund from € 450,000 in annual turnover per customer number		0,10 % per year, max. to the amount of the sum paid
Daily statement/daily customers	€ 18.00	per day
Priority loading internal loading		
Annual statement for large site	€ 622.20	per year and on one auction day per week *
Annual statement for small site	€ 311.10	per year and on one auction day per week *
* Refund from € 450,000 in annual turnover per customer number.		0,10 % per year, max. to the amount of the sum paid
Daily statement/daily customers large site	€ 18.00	per day
Daily statement/daily customers small site	€ 12.00	per day
Innenverladung ohne Anmeldung	€ 50.00	per day
Packaging		
Deposit and use of multi-use packaging	according to a separate list	
Sale price of single-use packaging	according to a separate list	
Handling fees for unstacked CC-containers upon submission of more than 3 CC-containers		
- base	€ 1.26	per base
- shelves/planks	€ 0.74	per shelf/plank
Handling fees for receipt of packaging	€ 1.21	per occurrence
Packaging on auction trolley pick up service	€ 2.57	per trolley (at least € 7.71 per collection)
CC-container pick up service	€ 2.57	per CC depot (at least € 10.28 per collection)
Eco-Park		
Removal of waste foil incl. plastic pots packaged in Veiling Rhein-Maas foil bags or in rented waste containers/boxes	€ 0.00	free
Removal of water pallets individually delivered or delivered in rented waste containers/boxes	€ 0.00	free
Removal of waste paper and cardboard individually delivered or delivered in rented waste containers/boxes	€ 0.00	free
Removal of cut flowers and potted plant compost waste (without packaging materials/pots) in Veiling Rhein-Maas foil bag	€ 3.36	per foil bag (€ 43.55 per container/box)
Removal of unsorted waste/residual waste in Veiling Rhein-Maas foil bag	€ 7.07	jper foil bag (€ 84.84 per container/box)
Veiling Rhein-Maas foil bags	€ 0.92	per unit (minimum of 25 units)
Handling fees for CC-Containers with loose waste delivered to the CC Depot (only applies to water pallets, foil waste, plastic pots)	€ 6.37	per CC-container, removal fees will be charged extra

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Removal of rented waste containers/boxes (from customers's box)	€ 4.59	per container/box, removal fees will be charged extra
Rental of waste container/box (1 type of waste per box only)	€ 10.64	monthly, excl. Packaging fees
Contractual fine for company waste according to the regulations		
1st infringement	€ 125.00	per incident
2nd infringement	€ 250.00	per incident
3rd and further infringement	€ 500.00	per incident
Service Center	according to a separate list	
Rental auction trolley	rate Royal FloraHolland	
Rental CC-container	rate Royal FloraHolland or Landgard	

Digital, financial or other services	Rate	Explanation
Electronic services		
EKT message	€ 0.037	per transaction
DESADV message	€ 0.037	per transaction
Intrastat subscription	€ 50.00	per year
Invoices and card payments		
Costs of sending invoices by mail	€ 2.90	per invoice
Payment using SEPA direct debit (B2B)	€ 0.00	free
Credit card (MasterCard, Visa)	3,00 %	of total payable amount
Payment with foreign bank card (Maestro)	1,18 %	of total payable amount
Payment with German bank card (EC-Cash)	0,25 %	of total payable amount

If necessary, additional fees charged by banks and financial service providers for alternative payment methods will be passed on.

Miscellaneous		
Locker for headset or similar		
- administration fee	€ 15.00	single payment
- deposit	€ 30.00	per key

All rates are net prices excl. the statutory VAT rate.