

Auction	Rate	Explanation	
Auction fee			
Full supplier/member	3,1 %	of turnover	
Contract supplier A	7,0 %	of turnover	
Contract supplier B	8,6 %	of turnover	
Contract supplier C	10,0 %	of turnover	
Surcharge Clock pre sales Full supplier/member	0,2 %	of turnover	
Surcharge Clock pre sales contract supplier	0,4 %	of turnover	
Surcharge decoration material	2,0 %	of turnover	
Additional marketing fee "1000 gute Gründe"	0,2 %	of turnover, only for Landgard suppliers	
Additional auction fee			
Lot fee			
- cut flowers	€ 2.65	per lot, max. 5 lots per trolley	
- potted plants	€ 4.99	per lot	
Load carrier fee			
- full auction trolley	€ 8.61	per delivered auction trolley	
- shared auction trolley (goods of 2 or more suppliers on the same auction trolley)	€ 4.31	per delivered auction trolley	
- CC-container large- and sample-lot	€ 4.18	per delivered CC-container	
- CC-container single lot	€ 5.04	per delivered CC-container	
Supply			
Supply without transfer of electronic delivery note (EAB)	€ 30.60	per lot	
Complaint fee/Reliability index (BI)			
Fee for quality complaints clients	€ 10.20	per confirmed lot	
BI-fees for BI-errors			
- for BI-Index 0-50 %	€ 15.00	per lot	
- for BI-Index 51-89 %	€ 7.50	per lot	
- for BI-Index 90-94 %	€ 5.00	per lot	
- for BI-Index 95-100 %	€ 0.00	free of charge	

Clock Service	Rate	Explanation	
Clock Service fee			
Full supplier/member	1,8 %	of turnover *	
Contract supplier A	2,8 %	of turnover *	
Contract supplier B	3,3 %	of turnover *	
Contract supplier C	7,3 %	of turnover *	
Additional marketing fee "1000 gute Gründe"	0,2 %	of turnover, only for Landgard suppliers	

 $^{^{\}ast}$ charge for active Clock Service (only for Landgard cut flower suppliers): 0.5 % of turnover

Additional Clock Service fee			
Lot/administration fee	€ 5.00	per client per week	
Delivered load carrier (auction trolley or CC-container)	€ 4.80	per load carrier through Veiling Rhein-Maas logistics	
Additional fee missing EAB			
Fee for not transferred electronic delivery note (EAB)	€ 30.60	per lot	





Logistic services	Rate	Explanation	
Supply			
Supply outside opening hours			
- registered	€ 3.62	per load carrier	
- not registered	€ 13.18	per load carrier	
Unapproved supply	€ 23.00	per load carrier	
Repacking damaged and incorrectly packed load carriers	€ 27.56	per CC-container	
CC-Container with missing TAG6	€ 120.00	per CC-container	
CC-Container with missing plate	€ 120.00	per CC-container	
Supply for several days			
- uncooled	€ 3.26	per load carrier and day	
- cooled	€ 4.31	per load carrier and day	
Eco-Park			
Disposal of unsold goods	€ 0.97	per sales unit, max. € 40.00 per load carrier	
Packaging, returned empties			
Provision of packaging	€ 1.21	jper auction trolley, min. € 7.26	
Delivery of stacked empty action trolleys (2 in height)	€ 2.78	per stack	
Deposit and rental fee for reusable packaging	according to a separate list		
Sales price disposible packaging	according to	according to a separate list	
Service Center	according to a separate list		
Rent auction trolley	rate Royal FloraHolland		
Rent CC-container	rate Royal FloraHolland or Landgard		
Import handling/customs duty	rate Royal FloraHolland		

Electronic, financial, other services	Rate	Explanation	
Electronic services			
EAB feedback	€ 0.00	free of charge	
EPT electronic lot feedback	€ 0.00	free of charge	
VEPT preliminary lot feedback	€ 0.037	per lot	
Other			
Mailing costs daily information	€ 2.90	per document	
Mailing costs weekly information	€ 5.70	per document	
Price information through telephone	€ 25.00	per call	
Fee for missing weekly report potted plants	€ 55.00	per week, only potted plants	

All rates are net prices excl. the statutory VAT rate.

