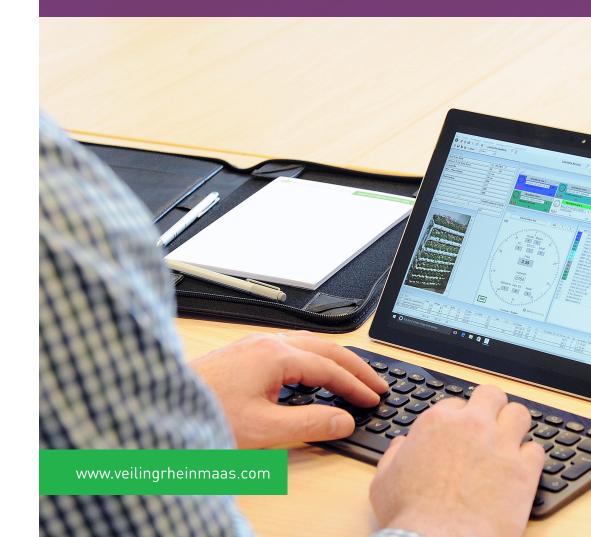# Veiling Rhein-Maas

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Click here to see the Remote Buying video:
www.youtube.com/veilingrheinmaas

Remote Buying
Buying from home!

www.veilingrheinmaas.com

The Remote Buying system (Kopen-Op-Afstand or KOA) makes it possible to buy flowers and plants at Veiling Rhein-Maas without being physically present at the auction in Straelen-Herongen. It enables you to participate in the auction from the customer's box or your own office. A constantly increasing number of customers choose the Remote Buying system for their purchases at the auction benefitting from a functional and user-friendly software and modern technology. The system allows you to buy on each of the 8 clocks at Veiling Rhein-Maas and to view all transactions, upcoming lots and product images on a fully customisable screen.

The Remote Buying system

KOA can be used by all customers and is free of charge for those that achieve a specific amount of sales. Furthermore customers have the option to buy under different sub numbers. The cut flowers and potted plants supply of the 8 auction clocks is clearly categorised and well-organised. The products are shown either as a photograph (provided by the supplier), a live image or a standard Floricode archive photograph.

Your benefits

- Save costs and travel time.
- Fewer buyers needed at the auction.
- Determine the place from where you buy.
- View supply information before and during the auction.
- Mark products that are of interest to you on the supply list. You will be alerted audibly and visibly shortly before the product will be auctioned.
- Enter a monetary amount in the supply list to enable the system to automatically bid during the auction.
- All products associated with a specific product number are shown in a product photograph.
- Access to further services of Veiling Rhein-Maas (such as compression of trolleys and quantity checking).

1 All 8 auction clocks are shown here. The clocks where previously marked products will be auctioned are listed.

2 This list contains all products/lots that the KOA participant has purchased.

3 This list shows up to 3 upcoming lots on every clock. Products of interest can be marked in the daily supply. Marked items are prominently displayed.

4 The product image is either a photograph (provided by the supplier), a live image or a Floricode archive photograph.

5 You can activate the clock you wish to use by clicking on it, after which it will be displayed on a larger scale. You can then start buying via this clock.

6 Here, the information of the lot in question is displayed in detail.

Veiling Rhein-Maas

KOA system requirements

Since KOA is a real time system, it is important that the hardware you use is fully compatible with the rest of your system, including DSL and a firewall. For this reason we recommend that you contact our IT Department before acquiring a computer system. Not meeting all system requirements could, in practice, lead to unexpected errors. Our Relation Management will gladly assist you and can even arrange the acquisition of a suitable system for you.

The minimum system requirements

- PC (with recent Intel CPU) or notebook (min. Intel Core i5) with a Windows 10 Professional operating system.
- A sound card that will accept a multi-media headset connection.
- Fast business broadband Internet connection.
- A screen with a minimum resolution of 1280 x 1024 pixels and 1400 x 900 pixels for notebooks.

Further development

The further development of the KOA system, i.e. the inclusion of more functions, more information and high-quality product images, will necessitate a DSL connection. To guarantee error-free operation, a suitable network and system are essential.