

Supplier rates 2023

Auction	Rate	Explanation
Auction fee		
Full supplier/member	2.6%	of turnover *
Contract supplier A	5.7%	of turnover *
Contract supplier B	7.2%	of turnover *
Contract supplier C	9.2%	of turnover *
Surcharge decoration material	2.0%	of turnover
* excl. 0.2% generic advertising costs, will be charged together with the auction fee		
Additional auction fee		
Lot fee		
- cut flowers	€ 2.60	per lot, max. 5 lots per trolley
- potted plants	€ 4.80	per lot
Load carrier fee		
- full auction trolley	€ 7.40	per delivered auction trolley
- shared auction trolley (goods of 2 or more suppliers on the same auction trolley)	€ 3.70	per delivered auction trolley
- CC-container large- and sample-lot	€ 4.10	per delivered CC-container
- CC-container single lot	€ 4.85	per delivered CC-container
Supply		
Supply without transfer of electronic delivery note (EAB)	€ 25.00	per lot
Complaint fee/Reliability index (BI)		
Fee for quality complaints clients	€ 10.00	per confirmed lot
Fee for BI-errors on EAB	€ 5.00	per lot

Clock Service	Rate	Explanation
Clock Service fee		
Full supplier/member	1.8%	of turnover *
Contract supplier A	2.8%	of turnover *
Contract supplier B	3.3%	of turnover *
Contract supplier C	7.3%	of turnover *
* charge for active Clock Service (only for Landgard cut flower suppliers): 0.5% of turnover; excl. 0.2% generic advertising costs, will be charged together with the auction fee		
Additional Clock Service fee		
Lot/administration fee	€ 5.00	per client per week
Delivered load carrier (auction trolley or CC-container)	€ 4.50	per load carrier through Veiling Rhein-Maas logistics
Additional fee missing EAB		
Fee for not transferred electronic delivery note (EAB)	€ 25.00	per lot

Logistic services	Rate	Explanation
Supply		
Supply outside opening hours		
- registered	€ 3.30	per load carrier
- not registered	€ 12.00	per load carrier
Unapproved supply	€ 21.50	per load carrier
Repacking damaged and incorrectly packed load carriers	€ 21.50	per CC-container
CC-Container with missing TAG5	€ 108.00	per CC-container
CC-Container with missing plate	€ 108.00	per CC-container
Supply for several days		
- uncooled	€ 2.80	per load carrier and day
- cooled	€ 3.40	per load carrier and day
- unannounced	€ 5.50	per load carrier and day
Eco Park		
Disposal of unsold goods	€ 0.90	per sales unit, max. € 40.00 per load carrier

Packaging, returned empties		
Provision of packaging	€ 1.10	per auction trolley, min. € 6.60
Delivery of stacked empty action trolleys (2 in height)	€ 2.50	per stack
Deposit and rental fee for reusable packaging	according to separate list	
Sales price disposable packaging	according to separate list	
Service Center	according to separate list	
Rent auction trolley	rates Royal FloraHolland	
Rent CC-container	rates Royal FloraHolland of Landgard	
Import handling/customs duty	according to separate list	

Electronic, financial, other services	Rate	Explanation
Electronic services		
EAB feedback	€ 0.00	free of charge
EPT electronic lot feedback	€ 0.00	free of charge
VEPT preliminary lot feedback	€ 0.035	per lot
Other		
Mailing costs daily information	€ 2.50	per document
Mailing costs weekly information	€ 5.00	per document
Price information through telephone	€ 10.00	per call
Fee for missing weekly report potted plants	€ 50.00	per week, only potted plants